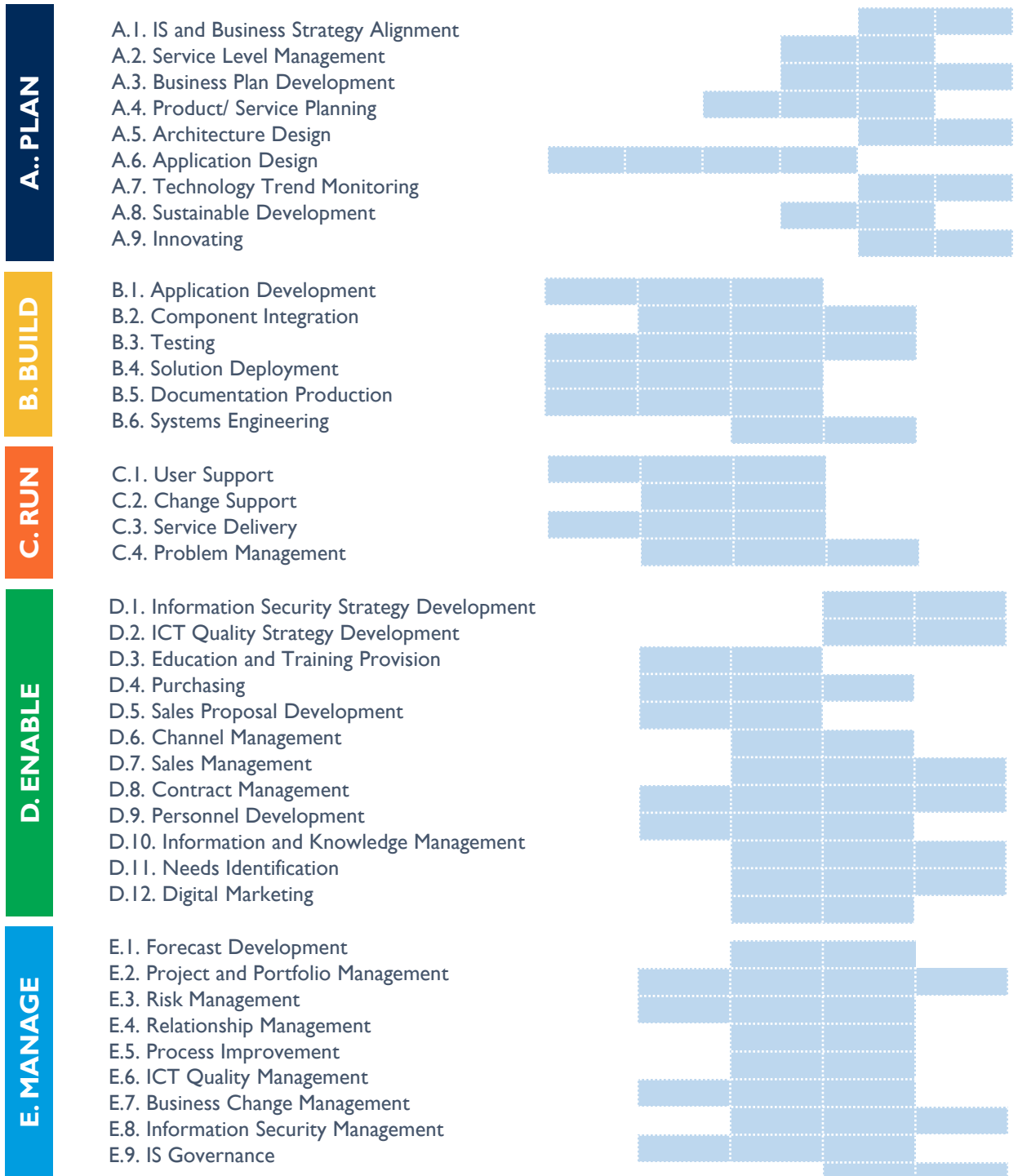


# E-COMPETENCE FRAMEWORK

The e-Competence Framework provides an overview of 40 IT-related competences, or e-competences, that are required in the digital age. This framework is used as a common language for ICT competences. It supports the definition of jobs, training courses, qualifications, career paths, formal and non-formal learning paths, certifications in the ICT sector. The figure below shows you the full framework.

**Dimension 1:** Five e-CF areas  
**Dimension 2:** 40 e-Competences identified

**Dimension 3:** e-Competences proficiency levels



# HOW THE FRAMEWORK IS CONSTRUCTED?

The e-Competence Framework overview which EXIN uses is build from 3 dimensions. These dimensions provides information about different levels of business and human resource planning requirements in addition to job/ work proficiency guidelines. These three dimensions reflect different levels of business and human resource planning requirements in relation to job/ work proficiency guidelines.

## Dimension 1:

The **5 competence areas** derived from the general ICT Business Processes and its main sub-processes. The 5 areas are identified as:

- A. Plan: includes the strategic area that companies conceive, design, set up policies and actions.
- B. Build: includes the development and implementation of product/service
- C. Run: focuses on the provision support and maintenance of a product/service
- D. Enable: includes the strategic area that companies conceive, design, set up policies and actions.
- E. Manage: Organization's daily business administration and improvement.

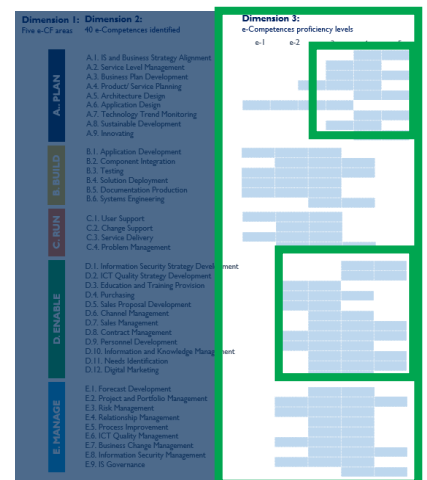


## Dimension 2:

Identifies and describes a group of key **e-Competences** for each defined e-Competence area (dimension 1), They provide a general explanation of a e-competences. In total there are 40 e-competences described.

## Dimension 3:

The explanations of the e-competences in level 2 are explained in more detail through e-Competence **proficiency level** specifications. The proficiency levels range from 1 (to 5). These proficiency level cover only relevant proficiency levels for each competence. For example the e-competence proficiency levels are higher in the areas PLAN and ENABLE than in the other competency areas.



# EXIN BELIEVES IN E-COMPETENCES

EXIN supports the e-Competence Framework, because EXIN believes in helping IT-professionals grow towards their full potential.

## Why we believe in this framework:

1

### IT'S AN ACCEPTED STANDARD

The e-Competence Framework is widely adopted by corporates and governments all over the globe. In 2016, the e-Competence Framework was published officially as the European Norm EN 16234-1.

2

### COMMON LANGUAGE

It is a common shared language used by different stakeholders from HR, IT, and Operations, to understand and talk about IT competences.

3

### JOINT DEVELOPMENT

The framework has been developed by a large number of European ICT and HR experts in the context of the CEN Workshop on ICT Skills

## EXIN Certifications

### MAKE YOUR E-COMPETENCES VISIBLE

All EXIN's certifications are mapped against the e-Competence framework. With as goal to help professionals and companies making their competences transparent.



e-Competence Level	1	2	3	4	5
A.2. Service Level Management			■		
A.4. Product or Service Planning				■	
A.5. Architecture Design					■
A.6. Application Design		■			
D.11. Needs Identification					■
E.2. Project and Portfolio Management				■	
E.4. Relationship Management			■		
E.7. Business Change Management			■		

■ competence is covered ■ partial coverage ■ superficial coverage

## e-CF® NEXT

### MASTER THE DIGITAL SKILLS OF YOUR BUSINESS

e-CF® NEXT measures based on e-competences your digital skills to identify your strengths, skills gaps, and future development paths. For more information click [here](#).

