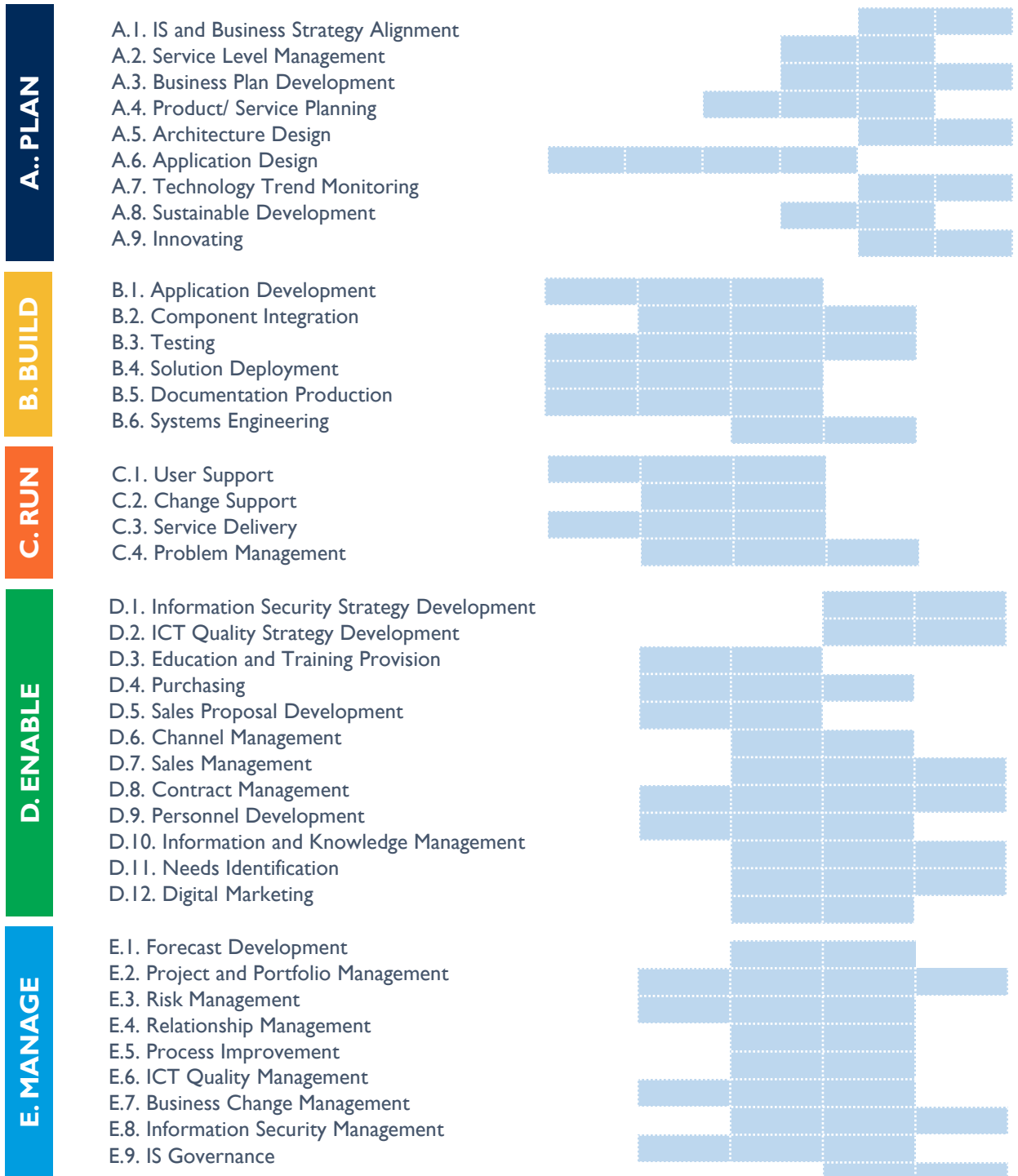


E-COMPETENCE FRAMEWORK

The e-Competence Framework provides an overview of 40 IT-related competences, or e-competences, that are required in the digital age. This framework is used as a common language for ICT competences. It supports the definition of jobs, training courses, qualifications, career paths, formal and non-formal learning paths, certifications in the ICT sector. The figure below shows you the full framework.

Dimension 1: Five e-CF areas
Dimension 2: 40 e-Competences identified

Dimension 3: e-Competences proficiency levels



HOW THE FRAMEWORK IS CONSTRUCTED

The e-Competence Framework overview which EXIN uses is build from 3 dimensions. These dimensions provides information about different levels of business and human resource planning requirements in addition to job/ work proficiency guidelines. These three dimensions reflect different levels of business and human resource planning requirements in relation to job/ work proficiency guidelines.

Dimension 1:

The **5 competence areas** derived from the general ICT Business Processes and its main sub-processes. The 5 areas are identified as:

- A. Plan: includes the strategic area that companies conceive, design, set up policies and actions.
- B. Build: includes the development and implementation of product/service
- C. Run: focuses on the provision support and maintenance of a product/service
- D. Enable: includes the strategic area that companies conceive, design, set up policies and actions.
- E. Manage: Organization's daily business administration and improvement.



Dimension 2:

Identifies and describes a group of key **e-Competences** for each defined e-Competence area (dimension 1), They provide a general explanation of a e-competences. In total there are 40 e-competences described.

Dimension 3:

The explanations of the e-competences in level 2 are explained in more detail through e-Competence **proficiency level** specifications. The proficiency levels range from 1 (to 5). These proficiency level cover only relevant proficiency levels for each competence. For example the e-competence proficiency levels are higher in the areas PLAN and ENABLE than in the other competency areas.



EXIN BELIEVES IN E-COMPETENCES

EXIN supports the e-Competence Framework, because EXIN believes in helping IT-professionals grow towards their full potential.

Why we believe in this framework:

1

IT'S AN ACCEPTED STANDARD

The e-Competence Framework is widely adopted by corporates and governments all over the globe. In 2016, the e-Competence Framework was published officially as the European Norm EN 16234-1.

2

COMMON LANGUAGE

It is a common shared language used by different stakeholders from HR, IT, and Operations, to understand and talk about IT competences.

3

JOINT DEVELOPMENT

The framework has been developed by a large number of European ICT and HR experts in the context of the CEN Workshop on ICT Skills

EXIN Certifications

MAKE YOUR E-COMPETENCES VISIBLE

All EXIN's [certifications](#) are mapped against the e-Competence framework. With as goal to help professionals and companies making their competences transparent.

e-CF® NEXT

MASTER THE DIGITAL SKILSS OF YOUR BUSINESS

e-CF® NEXT measures based on e-competences your digital skills to identify your strengths, skills gaps, and future development paths. For more information click [here](#).



The table shows the mapping of EXIN certifications against the e-Competence Framework levels (1-5). The legend indicates: dark blue for 'competence is covered', medium blue for 'partial coverage', and light blue for 'superficial coverage'.

e-Competence Level	1	2	3	4	5
A.2. Service Level Management					
A.4. Product or Service Planning					partial coverage
A.5. Architecture Design					superficial coverage
A.6. Application Design					superficial coverage
D.11. Needs Identification					competence is covered
E.2. Project and Portfolio Management				competence is covered	
E.4. Relationship Management			competence is covered		
E.7. Business Change Management				superficial coverage	

